



MuseumHour @museumhour · Jun 22

Q11. How can museums integrate furloughed/non-furloughed staff once people start returning?

After all, furloughed and non-furloughed staff will have had very different experiences and will have different needs to be managed on return to "normal" work.

[#MuseumHour](#)

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Museum Migrants @MuseumMigrants · Jun 22

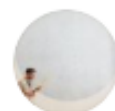
Replying to @museumhour

[#MuseumHour](#) A11

As a #FOH worker, I believe that most people around me and whom I interact the most would have been on furlough. But it will be a hard task within teams with different situations.



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Jack Shoulder @jackshoulder · Jun 22

Replying to @museumhour

A11: hopefully with kindness, and with an awareness that going back will take time. Things need to be considered and the bigger picture taken note of...



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Peggy Ainsworth @PeggyAinsworth · Jun 22

Replying to @museumhour

A11 - I would love to have a meeting with my colleagues and just talk through what has been happening during the last few months. I know the colleagues who have been working have had so much to do, and I want to be there to listen and help once I'm back [#museumhour](#)

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Rachel Moss @particip8tion · Jun 22

I imagine it will be hard for some people to empathise with others in different situations but it would be good to share what everyone has been doing whether on furlough or not & to be honest about how they are feeling - transparency & communication will be key [#MuseumHour](#)



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Will Hankey @WillHankey95 · Jun 22

Replying to @museumhour

A11: I think communications and management should be very clear that people's experiences of the last few months have been very different, and people should be encouraged to be honest with each other about this #museumhour



↻ 1

♡ 5



Anne-Marie @amrooney23 · Jun 22

Replying to @museumhour

A11. Ensuring those that have been furloughed aren't made to feel guilty for not being in at work. To address and acknowledge people's needs/fears, and work on methods of integrating staff back into work. Clear comms, info, training, and support for all #MuseumHour



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Claire Whitbread

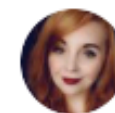
@ClaireWhitters

Replying to @museumhour

Q11 my answer is again going to be transparency and comms. We need to make sure we respect everyone's experiences and lack of choices in them. #museumhour

8:53 PM · Jun 22, 2020 · Twitter Web App

5 Retweets 7 Likes



Devon Allen @deekayallen · Jun 22

Replying to @ClaireWhitters and @museumhour

This is such a big thing for sure!



♡ 1



David Rounce @RounceDavid · Jun 22

Replying to @ClaireWhitters and @museumhour

Yup, transparency and comms - the solution to so many issues 😊





Justin Bienvenue #ModernDayPoe @JustinBienvenue · Jun 22



Replying to @museumhour

A11: I feel like museums have the benefit of allowing a certain amount of people in because they usually aren't crowded anyways and people will likely follow their protocol..hopefully #MuseumHour



↻ 1



Tom⇒maths @TeaKayB · Jun 23



Replying to @museumhour

A11: Clear communication is key, especially regarding decisions and changes that have been made while staff are on furlough. We'll need to hit the ground running so hopefully we'll be given the information we need to be able to do that.



↻ 1



Elizabeth Hale @HappyCanadianMa · Jun 22



Replying to @museumhour

A11 I don't agree that this will be a huge issue. People who were furloughed (I hate that word) are just as valuable as those who weren't. It was mostly about \$\$ and keeping costs down as revenue stopped. Lots of mental health check-ins! #MuseumHour



♥ 2



Diana Caulfield @dsw26 · Jun 22



Replying to @museumhour

A11 this is tough. I can see there being a lot of resentment on both sides which will need dealing with. Also even w good comms the furloughed will have been removed from decision making and may feel v distanced from the pow #MuseumHour



♥ 1



India Divers @indiadivers · Jun 23



Replying to @museumhour

A11) I think having time to connect as a team again before focussing on the big job of re-opening is important. Being empathetic to each other's experiences because the likelihood is that everyone will have found it tough for different reasons. #MuseumHour

